



MOOV CARE® Poumon
Medical device for monitoring lung cancer
Version 3.9.1

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**User Guide for Healthcare
Professionals**

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MOOV CARE® Patients is a registered trademark of Sivan Innovation. All trademarks are the property of their respective owners.

Please read this entire guide carefully before using MOOV CARE® Patients Medical Device as it contains important information.

Please follow the information provided in this guide carefully when using MOOV CARE® Patients.

Keep this guide in a safe place. You may need to refer to it later.

A technical support team is available to help you use MOOV CARE® Patients.

Contact us directly by email at support@moovcare.com or by phone at 09.72.57.22.10 and we will get back to you with an answer within 24 hours.

The user manual can be requested in printed form, free of charge, by simply sending an email to support@moovcare.com with your full address (response within 7 working days).

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1. Operating Principle

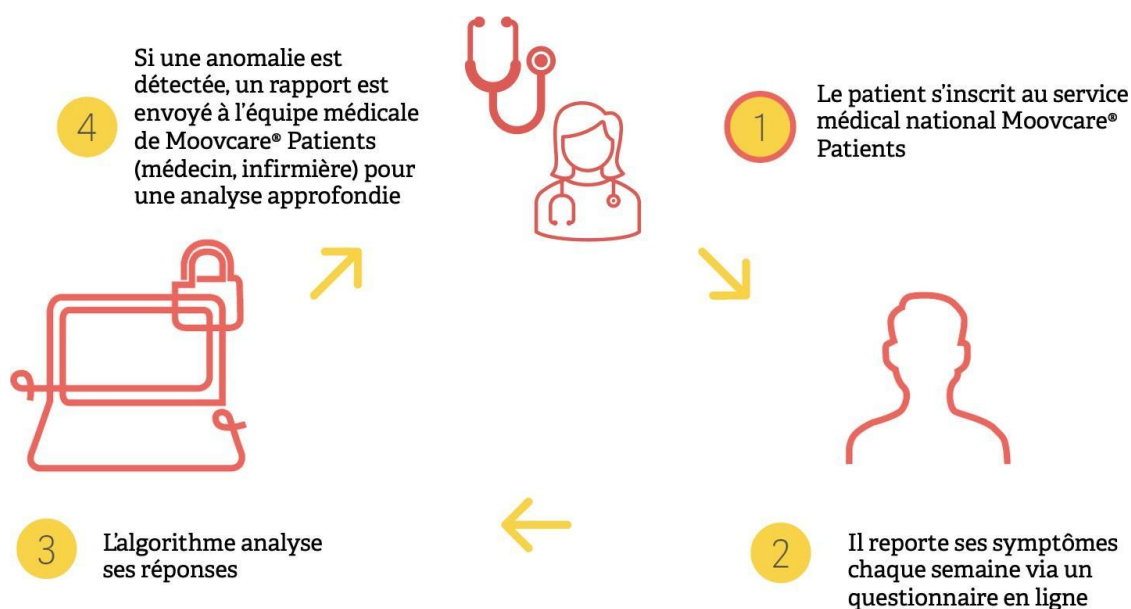
Moovcare® Patients is a class IIa, stand-alone and non-invasive medical device that enables the early detection of recurrences or complications of lung cancer.

Its operation relies on software containing an algorithm (a set of formulas and calculations) for analyzing the evolution of clinical symptoms. It allows for active, individual, and remote monitoring of patients by their doctors during their surveillance for lung cancer.

In practice:

Moovcare® Patients sends the patient (via a clickable link in their personal email address) a weekly questionnaire to be completed on a computer. Patients do not have access to the history of the data entered. Moovcare® Patients analyze the responses and automatically generates email and/or SMS alerts to the Moovcare medical service.® If a risk of recurrence or complication is detected, the alerts issued and the results of the questionnaires will be accessible and analyzed by the Moovcare medical service.® who will adapt the patient's care plan, if necessary. A secure personal space is accessible and offers features tailored to the user type.

Moovcare® Patients is a web application that can be used on the internet and is accessible via any browser. It does not require downloading from app stores or any special installation. It can be used on computers, smartphones, or tablets.



2. Therapeutic indication and benefits

The indication of the Moovcare device® Patients is the early detection of recurrences or complications for patients over 16 years of age with non-progressive lung cancer after the last medical treatment, regardless of the histological type of the tumor.

The patient will receive an explanation of the features of Moovcare.® Patients by the Moovcare medical team® Patients.

Moovcare® Patients can be used with maintenance therapy.

Moovcare® The Patients app was designed to monitor patients with few symptoms. An eligibility test is required. This test calculates a symptom-based score.

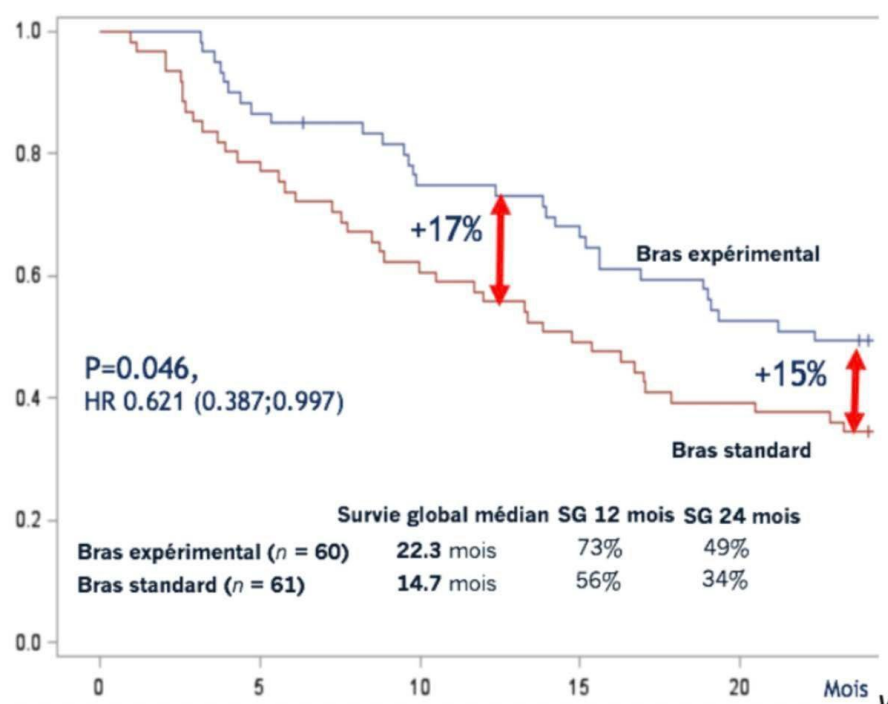
clinical symptoms at the time of patient registration by the Moovcare team (score strictly less than 7 based on 5 clinical symptoms rated from 0 to 3: fatigue, loss of appetite, cough, shortness of breath, pain).

Moovcare® Patients has undergone rigorous clinical development.

The Phase III1 clinical trial demonstrated the following benefits compared to conventional care. Moovcare® Patients :

- detects early signs of recurrence or complications of lung cancer,
- reduces the risk of death by a factor of 3.
- increases overall patient survival by 7.6 months, with a significant improvement in overall survival of 17% at 1 year and 15% at 2 years (HR=0.62; p=0.048).
- allows for optimal management of patients with relapse and better access to subsequent treatments.
- allows for a reduction in imaging examinations of approximately 50% per patient per year.
- improves patients' quality of life at 6 months,
- improves the overall condition of patients

Courbe de survie globale ¹



¹ Denis F, Basch E, Septans AL, Bennouna J, Urban T, Dueck AC et al. Final overall survival results of a trial comparing web-mediated follow-up via patient-reported outcomes vs. routine surveillance following treatment for lung cancer. JAMA 2019;321(3) :306-307

3. Instructions for use

3.1 Preliminary instructions for use and user descriptions

The Moovcare medical device® Patients can only be used after registration by the Moovcare team®, after checking the patient's state of health.

Moovcare® Patients is not a substitute for a diagnosis made by a healthcare professional. Patients should inform their doctor or another healthcare professional in the event of:

- of the appearance of new symptoms, not collected by the questionnaire, and occurring during their follow-up by Moovcare® Patients.

Note: The patient has a free text box at the end of their questionnaire. This box

Free text allows him to indicate any strictly additional medical information or new symptom (e.g., skin rashes, diarrhea, or others).

- inability to respond to a questionnaire (no internet access, hospitalization, etc.).

Personalized support - With Moovcare® Patients receive personalized follow-up care. The Moovcare medical team® She maintains continuous contact with the patient. Through a secure online space, she can track responses to weekly questionnaires. She receives email and/or SMS alerts if any anomalies are detected. The personal space is accessible via the preferred device (computer, smartphone, or tablet).

No installation required - Moovcare® Patients is a web application that requires no installation or configuration before use. However, it is sometimes necessary to check accessibility by configuring the firewalls of the device being used (computer). All users (healthcare professionals and patients) must have an internet connection and an email address to use it. Moovcare® Since Patients is a web application, at any given moment, users are browsing the latest validated version in progress without needing to update.

MOOV CARE® Patients can be used on internet browsers from the following versions (ensuring SSL compatibility): Firefox 141, Chrome 141, Internet Explorer 11, Safari 18, Edge 144 and provided that the browsers are used on the following operating systems from the following versions:

Android 16 ; Windows 11 ; iOS 26 ; OSX 26.

Data security: The transmission of recorded data is secure. Anonymized data is stored in a secure and audited data center with ISO certification.

27001 Health Data Hosting Provider and complying with the French Public Health Code (Article L1111-8).

Responses to the weekly questionnaire:

Patients cannot use the Moovcare medical device® Patients if they have not been registered by the Moovcare medical team® Patients. In order to register the patient, the Moovcare medical team® Patients must first verify that there are no contraindications and that the eligibility criteria are met, in particular the patient's initial condition regarding their symptoms.

Upon patient registration, a feature allows the Moovcare team® to directly calculate an initial symptom score which will also be displayed in their personal space. During the follow-up, patients must answer 12 simple questions, some yes/no, others assessing the severity of symptoms (no problem, minor problem, moderate problem, major problem). Weight and temperature are numerical answers with decimals.

Patients have an optional free-text comment field. This is strictly reserved for recording medical information such as a change in health status, a new phenomenon, or the appearance of a symptom not covered by the questionnaire. Throughout the questionnaire, the patient is informed that in the event of sudden chest pain, whether or not associated with... If experiencing dyspnea (shortness of breath), he should immediately contact a doctor or go to the emergency room.

Alert handling

The Moovcare medical team® Patients receive an alert if Moovcare detects an anomaly.® Patients and must, if she deems it necessary, contact the patient to verify

the accuracy of the information provided, then discuss his state of health and adapt the course of action accordingly.

Despite the ease of use of the Moovcare application® Patients, the Moovcare medical team® must provide its patients with initial training and verify that they have fully understood all aspects of the operation, including completing the weekly questionnaire. Upon validation of the system installation and account creation, training on how to use Moovcare will be provided.® Patient education is provided by the manufacturer or their authorized representative, along with a presentation of the device. During this training, the following points are covered:

- The concept of remote monitoring of lung cancer patients and key clinical benefits published
- the indication, eligibility criteria, contraindications and conditions

Instructions for use/precautions, data confidentiality and security, and warnings

- the selection of the medical team using Moovcare® Patients and the identification of different responsibilities
- how Moovcare works® Patients and different types of users:
- the different access rights and functionalities per user (healthcare professionals and patient)
- description of the screens that the patient will be able to view
- Description of the main screens for healthcare professionals and their legends (dashboard, historical data table, clinical data history),
- demonstration of the registration of healthcare professionals,
- demonstration of a patient's registration,
- Demonstration of alert management and recommendations on how to proceed in case of an alert, detailed explanation of the questionnaire and the information to be provided to patients
- information and access to technical support
- presentation of the equipment made available to users.

Moovcare users® Patients:

Access and functionalities of Moovcare user profiles® Patient profiles can be customized according to the different organizational structures of healthcare facilities. These rights must be validated and selected by the entire medical team in agreement with Sivan Innovation. All access to patient health data must be restricted to qualified medical personnel and approved by the healthcare center. The pre-configured profiles will be presented in this user guide.

Profiles users of MOOV CARE® Patients	Defining user profiles	Creation and editions of account by	Visualisation data medical patients	Visualisation profiles users
--	------------------------	---	---	------------------------------------

The administrator (functionality d'administration attributed to a center profile of care)	The centralizing actor of the System MOOV CARE Medical® Patients within from a care center	Service MOOV CARE® Patients	THE features to administer ur will be attributed to personnel caregiver selected by the team medical user of Moovcare you care center.	team medical at minima
doctor referent	Specialist physician in charge of follow-up cancer patients	the administrator of the center	Yes	Patients and team medical of centre
Practitioner secondary / liaison physician	Specialist physician(s) designated as that the doctor's substitute reference person for monitoring patients with you cancer	Designated by the Referring physician	Yes	Patients and team medical of centre
Patient	Individual who is being monitored by MOOV CARE® Patients for his lung cancer	Referring physician and profiles designated by the medical team	Non	Non
Relative, trusted person or home caregiver	A person designated by the patient who can assist them with their follow-up care.	Referring physician and profiles designated by the medical team	Non	Non
Profile to be configured (whose access and functionalities can be customized according to specific requests) (from the care center)				
Medical Assistant	Persons designated by the administrator and the medical team to help monitor patients users of the Medical Device MOOV CARE® Patients	Administrator	Non	Profession in the health of center of care
Specialized Nurse	Persons designated by the administrator and the medical team for to assist in monitoring patients using the Medical Device Patients	Administrator	Non	healthcare professionals from the care center

You have the option, as with patients, to request instructions for previous versions of Moovcare® Patients by

sending your request to the following address: contact@moovcare.com. You can also view them on the website <https://www.moovcare.com/fr/instructions/>

3.2 Managing a Healthcare Professionals Account

3.2.1 Set up your account

To access your personal MOOV CARE space® Patients, it is necessary for you to create an account:

Your account can only be created by the person designated by the medical team within your care center who has administrator rights.

The creation and activation of a "healthcare professional" account is the same regardless of the healthcare professional user profile created by the healthcare center. Only access rights and functionalities during use will differ. These two parameters will be determined by the medical team during the center's creation, in collaboration with the Sivan Innovation representative.

An account can only be created by the administrator of the care center.

Check with your institution to find out if MOOV CARE® Patients is available or contact Sivan Innovation customer service by sending an email to contact@sivan-innovation.com.

Activating your account:

Once your account is created, you will receive an email confirming your registration. This email, titled "Moovcare Email Verification," contains your first and last name. It allows you to authenticate your email address, activate your account, and log in to your personal space.

To activate your account, simply follow these steps:

- Click on the link received by email
- Choose a password (at least 12 characters, letters, numbers and special characters accepted)
- Log in using your password and email address.
- Read and accept the General Terms and Conditions of Use (GTC)
- Enter the security code that you will receive by SMS on your mobile phone

When creating your password, you will be informed of the strength of the password you choose.

3.2.2 Access your account

Go directly to the website <https://dashboard.moovcare.com>.

Since MOOV CARE is available in several countries, you may need to select your country to help us direct you to the appropriate login page.

You can enter your email address and password, and by clicking "Login," you can access your personal account. If you have trouble logging in, make sure that your username, password, and selected country are correct. You can change the country by selecting a different one from the drop-down menu. For security reasons, the number of login attempts is limited to 10 per hour. If you have tried entering your password 10 times without success, here's what will happen:

A pop-up window will appear, suggesting you contact support for assistance.

An email will be sent to your inbox with the option to reset your password.

If you do not recognize the password change attempts, you can, in the email received, click on a link to reset the password and enter a code received on your mobile phone.

Another email will be sent to you to let you know that your password has been successfully changed. Other ways to log in:

You have the option to connect via Pro Santé Connect. This tool is an identity provider aggregator using the OpenID standard, allowing you to easily authenticate yourself on all e-health services with your preferred identification method.

You also have the option of simply entering your RPPS number instead of your email address to log in.

3.2.3 Forgot your password?

If you have forgotten your password, please follow these steps:

1. Click on "Forgot your password" on the login page.
2. You will then be asked to verify your phone number by entering the code sent to your mobile phone.
3. After verification, you will receive an email in your inbox allowing you to change your password.
4. When you receive this email, click on the password recovery link. You will need to create a new password that is different from the three previous passwords, then log in again with your credentials and this new password.

Warning: If your email address is invalid, you will not receive the email allowing you to change your password. The following red message will then appear on your screen: "Sorry, we could not find this email address."

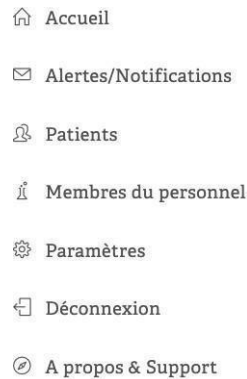
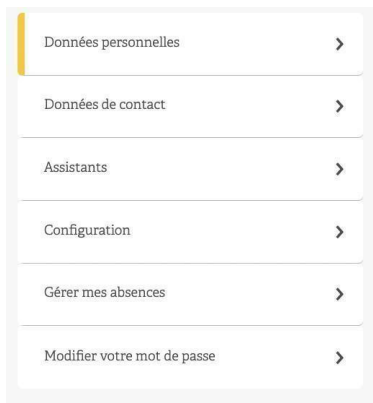
If you do not receive a verification code on your mobile phone, this may mean that it is not updated in the Moovcare® system; please contact your administrator to update it.

We recommend that you set a new password if you believe your account or password has been compromised.

3.2.4 Configure your personal space

The default settings of your MOOV CARE personal space® (language, calendar, units of (Measurement) are automatically determined by the country entered by your healthcare center administrator. In your personal space, within the menu, you have the option to modify the following settings:

- Personal data: Title, First name, Last name, Gender
- Contact details: Email address, Mobile number, Landline number, how you would like to receive alerts (by email. You can add the SMS option if you wish) Assistant: Named assistant (only for the doctor profile)
- Managing my absences
- Configuring tracking settings: Language, Temperature unit, Weight unit
- Change your password



Note: The telephone number format to be used is the international format and includes the country code. The default country code is that of France (+33).

If you wish to change your mobile number, make sure the "SMS" option is selected. This will allow you to change the number. You can then deselect "SMS". If you encounter a problem saving your changes, ensure that all required fields have been completed.

3.2.5 Connection session expired

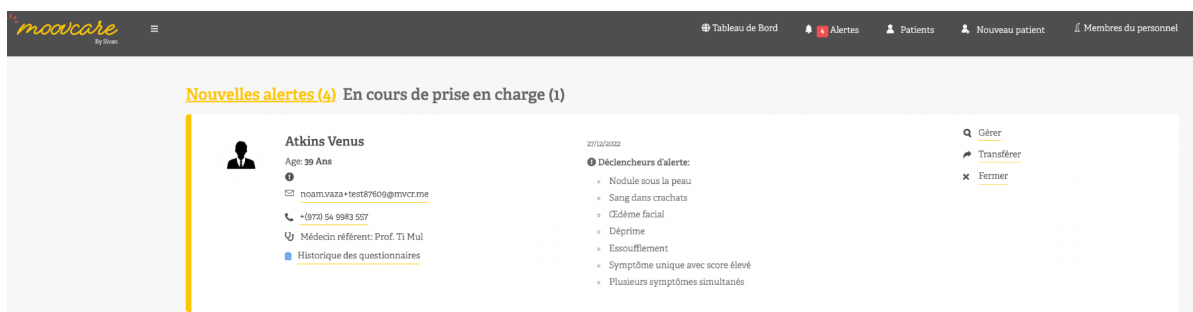
For data quality and confidentiality purposes, the dashboard login session expires 30 minutes after a period of inactivity. Two minutes before automatic logout, a window will appear asking if you wish to continue the session. If there is no response, you will be automatically logged out.

The automated message is "Your session will expire soon, do you wish to continue browsing? If not, you will be automatically logged out and you will need to log back into your account." Then use the button: "I wish to continue using my session."

3.3. The patient's referring physician and qualified and selected healthcare staff (with access rights)

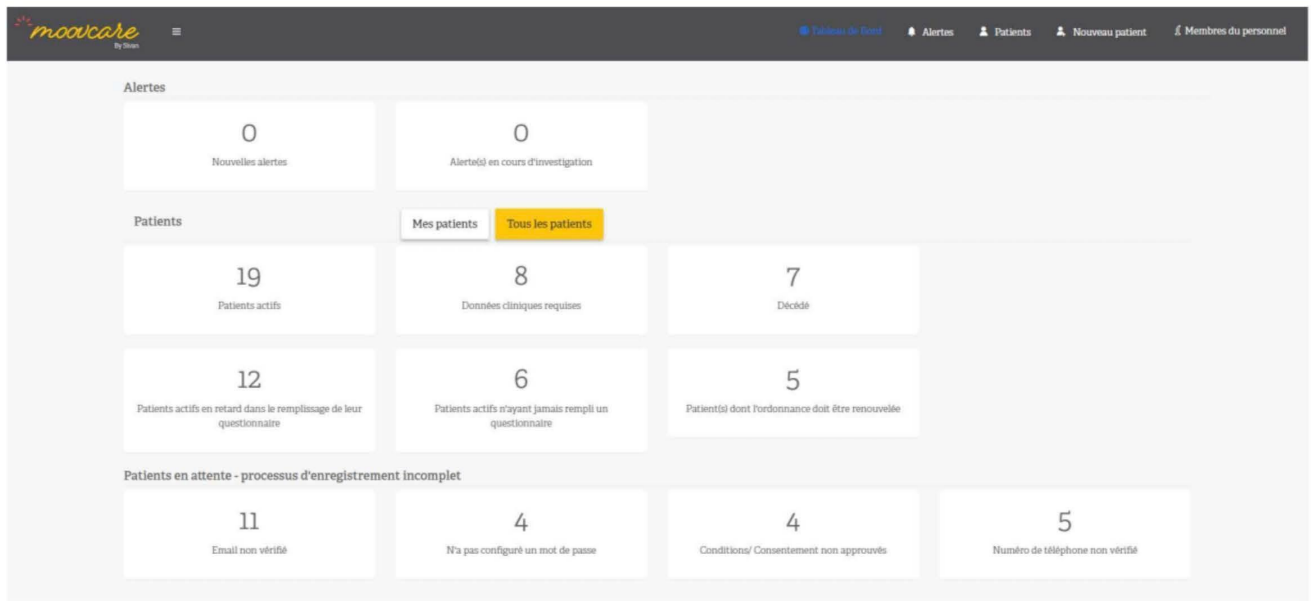
3.3.1 Main screens of your personal space and features

- Screen A: Alerts:



This screen displays new alerts and alerts that are being searched. In the upper right corner, the user has access to various interfaces. In the menu in the upper left corner, they can access their personal settings and log out.

● Screen B:Dashboard



This screen summarizes important data and will help you better manage patients and alerts. You can see:

- the number of new alerts in the last 24 hours
- alerts processed
- the number of active patients
- patients awaiting an eligibility test
- the deceased patients
- active patients who are late in completing the weekly questionnaire •
- active patients who have never completed the weekly questionnaire
- patients who have not completed the registration process, and the step at which they stopped.

By selecting one of the buttons, a list of patients filtered according to your selection will appear. You can display all patients in your hospital or only your own patients. By clicking on “Eligibility test required”, you will display the list of patients awaiting eligibility check with a link to complete the eligibility.

- Screen C: Screen for viewing a patient's record:

[illegible]

Each patient has a personal record in which designated care staff can access the patient's clinical and personal data, as well as the actions available to manage the patient's follow-up if the rights have been granted to them.

- Screen D: Screen displaying a patient's questionnaire response history

[illegible]

- Screen E: A space present on all pages of your personal space allowing access to technical support/documentation.

A Propos	Informazioni	About
France	Italia	USA
Moovcare® Poumon : dispositif médical de classe IIa Web-application de télésurveillance personnalisée des patients atteints d'un cancer du poumon	Moovcare® Polmone: Dispositivo medico di classe IIa Applicazione web per la telerabilitazione personalizzata dei pazienti affetti da tumore al polmone	Moovcare® Lung: Decision support tool compliant with the FDA classification for Mobile Medical Devices, Section VB Personalized web-based telemonitoring application for patients with lung cancer
Moovcare® Toxicité : dispositif médical de classe IIa Web-application de télésurveillance pour la détection précoce des toxicités liées aux traitements anticancéreux	Moovcare® Tossicità: Dispositivo medico di classe IIa Applicazione web di telemonitoraggio per la rilevazione precoce delle tossicità legate ai trattamenti oncologici	Moovcare® Toxicity: Decision support tool compliant with the FDA classification for Mobile Medical Devices, Section VB Web-based telemonitoring application for the early detection of treatment-related toxicities in cancer patients
 Guide d'utilisation des patients Poumon Guide d'utilisation des patients Toxicité Conditions Générales d'Utilisation	Manuale d'uso per pazienti Polmone Termini di servizio	Lung Patients user guide Toxicity Patients user guide Terms of service
Mentions légales	Menzioni legali	Legal Mentions
Politique de confidentialité	Politica sulla privacy	Privacy policy
Consentement du patient Consentement à l'assistance technique	Consenso del paziente	Patient Consent Excluding patients under clinical research
 Sivan-Innovation Ha-Tidhar Street 5, Ra'anana - Israel 4366507	Sivan Innovation Ha-Tidhar Street 5, Ra'anana - Israel 4366507	Sivan Innovation Ha-Tidhar Street 5, Ra'anana - Israel 4366507
 Sivan France 163 Quai Aulagnier F-92600 Asnières-sur-Seine, France	Sivan France 163 Quai Aulagnier F-92600 Asnières-sur-Seine, France	Sivan France 163 Quai Aulagnier F-92600 Asnières-sur-Seine, France
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CE 2797	CE 2797	
		

3.3.2 Patient Profile Management

3.3.2.1 Registering a new patient and obtaining their consent

In the main menu, you can add a patient by clicking on "New patient".

You will be asked to enter certain administrative information in order to register your patient in the MOOV CARE® system.

Adding the following patient data to the system is a minimum requirement.

- First name(s) at birth
- Birth name
- First name at birth
- Date of birth
- Sex
- Place of birth
- Place of birth - INSEE code
- Email Address
- Patient's mobile phone number
- Referring physician - The referring physician is the one who will receive alerts if an anomaly is detected.

The other fields are optional:

- First name used
- Name used
- Patient's landline phone number
- Patient's social security number
- Patient's internal number

Secondary referring physicians – Secondary referring physicians will receive alerts if the primary referring

physician has not responded to the alert within 24 hours. All secondary physicians on the list will be alerted. When assigning a doctor, their status may appear as "absent" in the application. If this is the case, please ensure that the doctor is available to see this new patient. This will not affect the new patient's registration.

Patient consent for assistance: Obtain the patient's permission for a representative to contact them to offer technical and professional support. This will help the patient complete their registration easily and quickly. It is important to clarify that we will not use the patient's data for any other purpose, and that if the patient wishes to withdraw their consent, they will be able to do so in their account after registration, or by contacting us via email or telephone. Once the patient has given their consent, be sure to check the box.

Important: The email address provided will be the one to which the patient will receive their link to activate their profile and their weekly questionnaire. We recommend that the patient use a Gmail account to receive MOOV CARE emails and notifications.® Patients.

Warning: The mobile phone number entered here will be the number on which the patient will receive the authentication code via SMS required to activate their account.

Pathology and eligibility check

Only the Moovcare medical team® can perform this step. In order to register a patient with Moovcare® Patients, you must select the pathology.

Eligibility Verification

Ask the patient these 5 questions assessing the severity of the following 5 symptoms: loss of appetite, asthenia (feeling of weakness), pain, cough, shortness of breath (dyspnea). Ask them to answer using the 4 response options: "no problem" (score=0), "minor problem" (score=1), "moderate problem" (score=2), "major problem" (score=3).

Based on this questionnaire, the score calculation is automatic. If the patient's score is below a defined threshold (<7), you can create their record. If the score obtained is too high and the patient is too symptomatic, they cannot be monitored by MOOV CARE.® Patients and you will not be able to Confirm your registration. The score will then be displayed to remind you of the rule.

Note: The total score is the sum of the scores for each symptom. The results of the initial eligibility test will also appear in the patient's file under the clinical data tab.

Note: if a patient is not eligible for MOOV CARE® Patients because his score is too high, his administrative record will be kept in the patient list and his status marked as "Not eligible".

You will be able to resume his administrative file later if his condition stabilizes in order to have him take the eligibility questionnaire again by clicking in the patient's file "Perform a new eligibility test".

Once you have finished entering the required information, click "Create a patient" to finalize the registration. The patient will receive an email containing a link to activate their profile.

Recommendation: if the patient has the opportunity to check their email during registration, it is advisable to verify with them that they have received their activation email.

For optimal effectiveness, it is essential to properly train the patient on MOOV CARE monitoring.®

Patients by reminding them of the importance of accurately completing their questionnaires once a week and by explaining each item of the questionnaire.

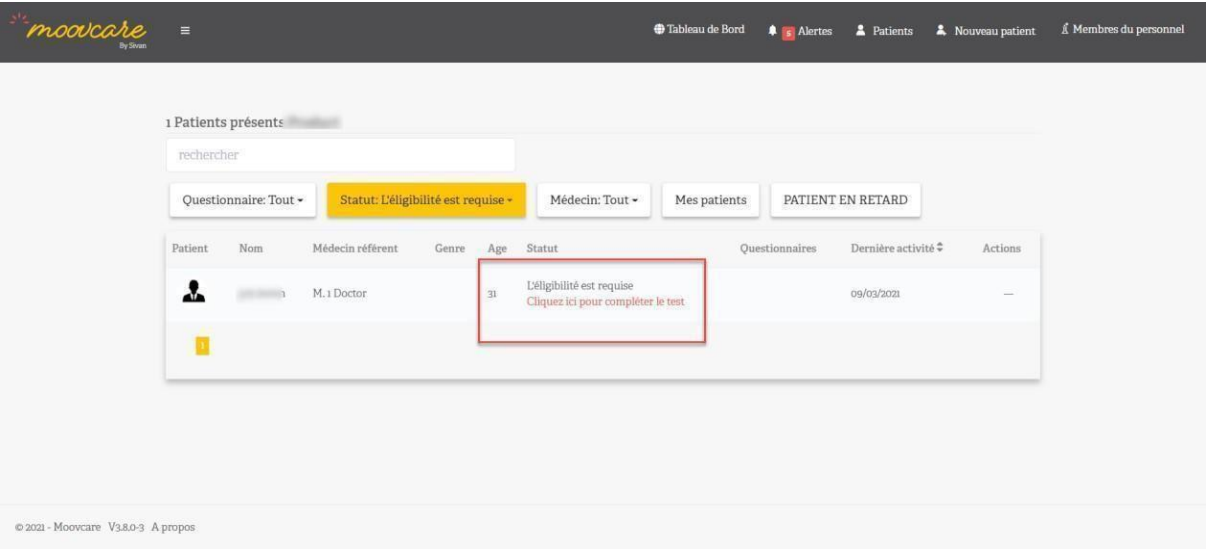
Don't forget to remind the patient about the information for weight measurement (always use the same scale, in the morning, on an empty stomach, and without clothes) and temperature measurement (use the same type of thermometer and indicate the rectal temperature or the equivalent if an infrared thermometer is used). We also encourage you to advise the patient that in case of sudden pain, whether or not accompanied by dyspnea (shortness of breath), it is important that the patient see a doctor or go to the emergency room.

Once the patient activates their account, their status will change to "active" in your interface. They will then be able to receive their weekly questionnaires. Otherwise, their status will be "Pending," and they will not receive any questionnaires. (To help a patient activate their account, please refer to section 3.3.4.4, "Case of Inactive Patients").

3.3.2.2 Patient eligibility update

Step 1:

Patients who have not passed the eligibility test will have the status "Eligibility Required". Eligibility can be determined by selecting patients in the main menu and filtering for the "Eligibility Required" status. Eligibility can be determined by clicking on the "Take the test" link.



The screenshot displays the Moovcare web application interface. At the top, there is a navigation bar with the Moovcare logo and several menu items: "Tableau de Bord", "Alertes", "Patients", "Nouveau patient", and "Membres du personnel". Below the navigation bar, the main content area shows a list of patients. A search bar is present, followed by filter buttons for "Questionnaire: Tout", "Statut: L'éligibilité est requise" (highlighted in yellow), "Médecin: Tout", "Mes patients", and "PATIENT EN RETARD". The patient list table has columns for Patient, Nom, Médecin référent, Genre, Age, Statut, Questionnaires, Dernière activité, and Actions. One patient is listed with the status "L'éligibilité est requise" and a red box around the text "Cliquez ici pour compléter le test".

Patient	Nom	Médecin référent	Genre	Age	Statut	Questionnaires	Dernière activité	Actions
	[Redacted]	M. 1 Doctor		31	L'éligibilité est requise Cliquez ici pour compléter le test		09/03/2021	—

© 2021 - Moovcare V3.8.0-3 A propos

Step 2:
Eligibility can be easily determined and submitted.

5 Patients présents

rechercher

Questionnaire: Tout

Patient Nom

tt req

sdfsd sdfsd

sdf sdf

asd asd

ds df

1

Suivi pour: ☒ Cancer du poumon

Attention: Ce sont les critères d'éligibilité de votre patient, le paramètre de score par défaut est 0. Vous pouvez modifier la gravité des symptômes en fonction de la situation de votre patient. N'oubliez pas que le score total doit être inférieur ou égal à 7 pour l'inscription à Moovecare.

Le patient ressent-il une douleur particulière? ☐ Non ☐ Mineur ☐ Modéré ☐ Majeur

Le patient souffre-t-il d'essoufflement? ☐ Non ☐ Mineur ☐ Modéré ☐ Majeur

Le patient souffre-t-il de perte d'appétit? ☐ Non ☐ Mineur ☐ Modéré ☐ Majeur

Le patient tousse-t-il? ☐ Non ☐ Mineur ☐ Modéré ☐ Majeur

Votre patient se sent-il faible? ☐ Non ☐ Mineur ☐ Modéré ☐ Majeur

Annuler Envoyer

If the patient's eligibility has changed, it can be updated as follows:

Stages 1:

3 Patients présents

rechercher

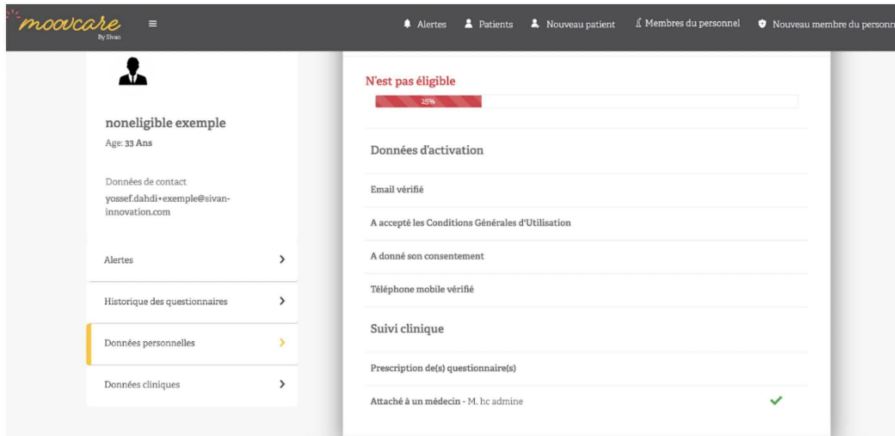
Questionnaire: Tout Statut: Tout Médecin: Tout Mes patients PATIENT EN RETARD

Patient	Nom	Médecin référent	Genre	Age	Statut	Questionnaires	Dernière activité	Actions
		M. 1 Doctor		33	En attente	Cancer du poumon	18/03/2021	Actions
		M. 1 Doctor		28	En attente	Cancer du poumon	29/11/2020	Actions
		M. 1 Doctor		29	N'est pas éligible	Cancer du poumon	17/11/2020	—
		M. 1 Doctor	Homme	29	Actif Non Observant	Cancer du poumon	19/11/2020	Actions
		M. 1 Doctor	Femme	31	Actif Pas encore de questionnaires	Cancer du poumon	08/02/2021	Actions

Click on "Patients" and search for the patient by name using the search bar.Step 2:Select the patient by clicking on their name
Then click on the "Personal Data" menu (menu located on the left). You can see that the patient's status is indeed: "Not eligible" (in red).

Stage 5: Verify that the patient's registration is complete:

Return to the top of the same page, then click on "Stop tracking":



- Check that the patient is indeed waiting

3.3.2.3 Modify a patient's administrative information

Within your personal account, clicking on the patient's first or last name will take you to their file. You can modify the information under the "Personal Information" section by clicking on the corresponding tab. In this tab, you can edit the profile data and contact details by clicking on "Edit". You also have the option to change the primary and secondary referring physicians in the care plan with Moovcare®.

Make sure to click the "Save" button after making the change to ensure that it takes effect.

Please note: Changing your mobile number will affect your patient's tracking status. As a security measure, the tracking status will change from "Active" to "Pending" until you reactivate your account. During this period, you will not receive any questionnaires and will instead receive a text message asking you to verify your contact information.

Email modification case:

If the patient wants to change their email address, go to the patient's file, click on "Edit" and change the email address by entering the new information and clicking on the "Save" button.

He will receive a new email with a link. He will need to click on the link to confirm his new email address. Until the new email is validated, the patient can continue to log in using the old email address. Once validated, only the new email address can be used for login.

Cases for changing the mobile number:

If the patient wants to change their mobile phone number, go to their file and click on the button.

To edit your mobile phone number, enter the new information and click "Edit." Remember to click "Save." The next time you log in to your account with your email address and password, you will receive a text message on your new mobile number. This text message contains a 6-digit security code that you must enter in the MOOV CARE interface.® Following validation, his account will be reactivated and will once again have "Active" status in your environment. He will be able to receive his questionnaire again each week.

Note: The patient has the option to change their email or mobile phone number from their own interface.

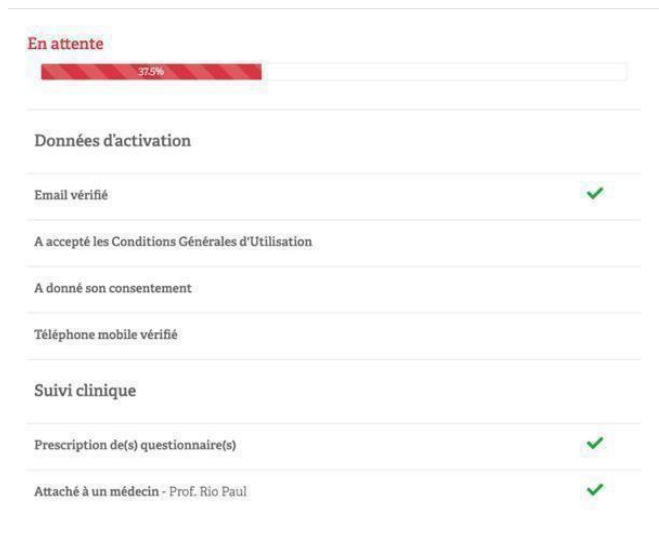
3.3.2.4 What should be done if the patient's status is "pending" upon registration?

This can occur when:

He did not confirm his email address; it is therefore advisable to check your spam folder.

The patient has forgotten their password. If this happens during the registration process, they need you to reset their password.

You can also go to the patient's file in Moovcare® and check at which step the patient is stuck:



En attente	
37.5%	
Données d'activation	
Email vérifié	✓
A accepté les Conditions Générales d'Utilisation	
A donné son consentement	
Téléphone mobile vérifié	
Suivi clinique	
Prescription de(s) questionnaire(s)	✓
Attaché à un médecin - Prof. Rio Paul	✓

To solve these problems:

Click on "Personal Data / Actions" You will then be able to:

- "Send the verification email" to restart the registration process.
- "Send password reset email" if the patient has forgotten their password. In this case, there will be no request to enter a code sent via SMS.

If the patient is waiting on another step, we invite you to contact them to discuss the Moovcare® follow-up with them: this is either a problem with entering personal data, or consent not given or terms of use not accepted.

3.3.2.5 Stop monitoring by MOOV CARE ® Patients for a patient

You have the option to stop the MOOV CARE system tracking® for a patient for various reasons. To do this, go to the patient's record in the "Personal Data" tab and the sub-tab

"Actions".

Under the heading "Patient Status," you have the option to stop monitoring the patient by selecting one of the provided reasons. If the patient:

- is hospitalized
- died
- must have their account cancelled

Simply click on the reason and confirm your choice.

The patient's status will therefore be "Disabled" following your validation.

Note: Within their environment, the patient has the option to withdraw their consent. In their menu, by clicking on the "Settings" tab, the patient can withdraw their consent to no longer be monitored by Moovcare.®.

In your user area, its status will therefore be "Disabled".

If the patient wishes to be followed up again by MOOV CARE® He can reactivate his account by entering his email address and last password in his personal login. <https://patient.moovcare.com>. He will have to give his consent again and will be able to complete his weekly questionnaires.

If the patient confirms that they no longer wish to be monitored by Moovcare®, you will then need to archive the data for that patient, so that they are no longer visible on the dashboards.

To archive a patient's data:

Go to the "Personal Data" tab and then to "actions".

If the patient has not withdrawn their consent, you can stop monitoring by choosing one of the available options. After 30 days, you can then return to "Personal Data," "Actions," and click the "Archive" button to archive this patient's data.

If the patient has withdrawn their consent themselves, they will no longer receive emails, but their account will still appear in the patient list. In this case, you should perform the following action as soon as you have confirmation of the withdrawal of consent:

In "Personal Data," under "Actions," select "Activate tracking," then close the patient account. This will allow you to archive the patient's data after 30 days.

Note: If a patient has withdrawn their consent before archiving, you will not be able to archive the patient.

Please contact us at atsupport@moovcare.com To complete the process, and to exercise the patient's right to erasure, the processing subcontractors (SIVAN Innovation and ATE) should be contacted, as the erasure of patient data is carried out with the health hosting provider.

3.3.2.6 Reactivate monitoring by MOOV CARE® Patients

You can easily reactivate a patient by going to their record. In the "Actions" tab, you can click on "Activate Account" to resume tracking the patient. Their status will be "Pending" while the patient activates their account.

3.3.2.7 Case of an ineligible patient

If a patient is deemed ineligible for MOOV CARE® (eligibility score ≥ 7), their record will be saved in the system, but they will not be followed up (no questionnaire will be sent). Their administrative information will be kept until they become eligible for follow-up. If the patient's symptoms improve, you can administer the eligibility questionnaire again by selecting their record from your patient list.

3.3.3 Questionnaire management

Patients will receive a weekly email reminder to complete their questionnaire as part of their follow-up care. The questionnaire consists of a minimum of 12 mandatory questions and one optional free-text field:

6 questions assess the severity of a symptom and require a response of “no problem”, “minor problem”, “moderate problem”, “major problem”.

This symptom severity scale is a universal scale used by learned societies. It has also been validated in MOOV CARE® clinical studies. Its purpose is to help the patient self-assess their symptoms during the questionnaire. It is necessary to educate the patient on the different symptoms and the severity scale.

- Loss of appetite
- Feeling of weakness
- Pain
- Cough
- Shortness of breath
- Depressed...

5 questions assess the presence of a symptom and require a yes or no answer.

- Fever of at least 38.2°C
- Sudden swelling of the face
- Appearance of a lump under the skin
- Voice change
- Appearance or increase of blood in sputum

The weight and temperature must be entered according to the instructions below:

- The answers are numerical answers with decimals.
- The weight in kilograms recorded on each questionnaire must be recorded on the same scale, in the morning, on an empty stomach, without clothing.
- The temperature in degrees Celsius must be entered if it is above 38.2°C. It must be taken with the same thermometer for each entry, either a rectal thermometer or an infrared thermometer, noting the equivalent rectal temperature reading. If the patient has a fever of at least 38.2°C, a window will appear allowing them to enter their temperature.

1 optional free comment window strictly reserved for recording medical information such as a change in the patient's health status or a new phenomenon.

An informational phrase informs the patient that in case of sudden pain associated with dyspnea (shortness of breath) or not, it is necessary to immediately contact a treating physician or go to the emergency room.

Before validation and submission, the patient must check their answers and can modify them if necessary.

When the patient submits their answers, they receive an email confirming that their answers have been recorded.

Question 3 sur 13

Avez-vous ressenti une sensation de faiblesse?

Aucun problème

Problème mineur

Problème modéré

Problème majeur

Si vous ressentez une douleur thoracique soudaine, contactez immédiatement votre médecin ou allez directement aux Urgences.

Question 4 sur 13

Avez-vous ressenti une douleur ?

Aucun problème

Problème mineur

Problème modéré

Problème majeur

Si vous ressentez une douleur thoracique soudaine, contactez immédiatement votre médecin ou allez directement aux Urgences.

Question 11 sur 13

Avez-vous constaté un changement dans votre voix ?

Non Oui

Si vous ressentez une douleur thoracique soudaine, contactez immédiatement votre médecin ou allez directement aux Urgences.

Question 12 sur 13

Avez-vous constaté l'apparition ou l'augmentation du sang dans vos crachats ?

Non Oui

Si vous ressentez une douleur thoracique soudaine, contactez immédiatement votre médecin ou allez directement aux Urgences.

Question 14 sur 13

Avez-vous constaté un gonflement brutal du visage ?

Non Oui

Si vous ressentez une douleur thoracique soudaine, contactez immédiatement votre médecin ou allez directement aux Urgences.

Question 13 sur 13

Souhaitez-vous indiquer une information médicale complémentaire ou un nouveau symptôme ?

Question suivante

Si vous ressentez une douleur thoracique soudaine, contactez immédiatement votre médecin ou allez directement aux Urgences.

3.3.3.1 Configure the sending of questionnaires to patients

From the patient's file, and after activating their account, you can set a specific day and time with your patient for receiving their weekly questionnaire. By default, it will be sent on Monday at 8:00 AM (or the following day if it is a public holiday).

In his personal space, the patient has the option to change the day and time of his questionnaire himself.

3.3.3.2 Patient late in completing their questionnaire

If a patient does not respond to their questionnaire after 24 hours, the patient (or the relative they have designated) will receive reminders until they respond, by email or SMS, at the following deadlines: 3 days late, 10 days late and 17 days late.

Two types of alerts, visible in the "patients" tab, may be displayed for patients who are late in completing a questionnaire.

1. Active, with the "late" alert – this patient has not responded to the questionnaire for more than a week.
2. Active, with the "non-compliant" alert – this patient has not completed a questionnaire for more than 24 days. In such a case, this patient will no longer receive emails from Moovcare.
- 3.

After 10 days of delay (i.e., two consecutive uncompleted questionnaires), you will also receive an email informing you that your patient is behind in completing the questionnaires. If you notice a delay or non-compliance in a patient, we recommend that you contact them or update their status in Moovcare if necessary.

3.3.3.3 Send a new questionnaire to a patient

The patient may re-enter their questionnaire at any time before the scheduled receipt of the following week's questionnaire if they notice an error in entry, or if they observe a change or the appearance of a symptom, or for any other reason.

As a reminder, the patient has the option to enter a new questionnaire using the link in the last email received, by logging into their interface or by requesting that a questionnaire be sent to their medical team.

To send a new questionnaire to a patient, go to the "Profile" tab of the patient's record and in the "Actions" tab click on "Resend questionnaire".

3.3.3.4 Other features

- Understanding the patient's status

In a patient's record, under the "Profile" tab, you will find the "Patient Status" sub-tab. The patient status informs you of the patient's progress. If the patient's status is "Pending," you can see at what stage the patient is stuck if their status is not activated.

If the email is not validated, you can click on " " in the "Actions" sub-tab

Send the verification email (email) from MOOVOCARE® If the patient does not receive an email, check their email address.

If the patient has forgotten their password, they may be locked out: You have the option in the "Actions" sub-tab to click on "Send password reset email" to help the patient.

Otherwise, contact MOOVOCARE technical support.® Our support team can resolve any technical issues and assist you in using the product.

- Register a relative, a trusted person, or a home caregiver to assist the patient

In a patient's file, under the "Profile" tab, you will find the "Related Person" sub-tab. If the patient wishes to be assisted by someone, you can register that person. This person will not receive the questionnaire. They will only be notified by email if the patient is late in completing their questionnaire. Upon registration, the related person will need to activate their profile via email and accept the terms and conditions.

Register a general practitioner

You have the option to save the contact information of a general practitioner for a given patient, so you can contact them if needed. Please note that the general practitioner is only saved for informational purposes; they will not be contacted by the MOOVOCARE system under any circumstances.® or informed of the patient's condition.

Modify the pathology

In the patient's record, under the "Questionnaire" tab, you have the option to modify the pathology being monitored (only one is currently available).

Clinical Data

In the patient's file, under the "Clinical Data" tab, you have the option to record the patient's treatments. This information will provide you with some details about their medical follow-up.

Please note that this information is strictly optional and is not taken into account in the patient monitoring process by MOOV CARE.®.

3.3.4 Follow up with your patients

3.3.4.1 View the list of patients followed by MOOV CARE.® Patients

Patients from the same care center followed by MOOV CARE.® Patients are listed in the "Patient" tab at the top of the dashboard.

A filter is available to view all patients at once or sort them as you wish. You have the option to display:

- Your patients
- Patients followed by a referring physician
- The specific status of patients: Active, Pending, Rejected, Deactivated, Not eligible, Eligibility required.

Other details can also be viewed for each patient:

- Last date of activity
- Last date on which a patient performed an action on Moovcare (registration, completion of a questionnaire).

Actions – you can perform different actions for each patient: send emails and change their status as needed.

3.3.4.2 View a patient's personal data

From your personal space, click anywhere on the patient's name or first name to access their record and click on the "Profile" tab in their patient file.

3.3.4.3 View a patient's questionnaire history

In a patient's file, you can access the history of questionnaires completed by your patients. You then have the option to export this history as a PDF to provide to patients who request it, by clicking on "Export". This function is particularly useful when a patient exercises their right of access. If a patient has completed 12 or more questionnaires, some data may not display correctly. In this case, please contact us to receive the complete report.

Understanding the history of questionnaires:

Each column corresponds to a completed questionnaire (the date is indicated). Each row corresponds to the symptoms recorded in the questionnaire.

Based on the scores, a color code will allow you to quickly visualize the evolution of symptoms over time. The key is shown below the table. The most recent questionnaires completed by the patient will be on the right side of the table, and you can scroll to the right to see the older ones. You can access the patient's comments by clicking on the comment icon at the bottom.

Historique des questionnaires

[Exporter](#)

Aucun problème

Problème mineur

Problème modéré

Problème majeur

Suivi pour:

Cancer du poumon

	28/01/2020	12/02/2020	02/03/2020	01/04/2020	06/04/2020	18/09/2020
Alert						
Poids	70.0Kg	70.0Kg	70.0Kg	70.0Kg	70.0Kg	70.0Kg
Appétit	1	1	1	1	1	1
Faiblesse	1	-	2	1	1	-
Toux	1	-	2	3	1	3
Douleur	1	1	-	2	1	-
Essoufflement	1	1	-	1	1	3
Déprime	1	-	1	1	1	-
Fièvre	40.0°C	-	39.0°C	-	-	-
Oedème visage	Non	Non	Non	Non	Non	Oui
Nodule	Non	Non	Non	Oui	Non	Non
Dysphonie	Non	Non	Non	Non	Non	Non
Hémoptysie	Non	Non	Non	Non	Non	Non
Commentaire		-	-	-	-	-

3.3.4.4 Cases of inactive patients

If a patient is in “Pending” status for activation, you have the option to see why by consulting their record.

In the “Personal Data” tab, you can see at what stage of the account activation process the patient's record is blocked. The patient's record may remain pending if the patient: has not accepted the General Terms and Conditions of Use, has not validated their consent, or has not validated their mobile phone number or email address during the activation process.

To do this, in the "Actions" tab, you can resend the patient's activation email; the system will then ask them to complete the necessary steps to validate their activation.

Otherwise, if you encounter other technical problems, please contact Moovcare technical support.® Patients (mentioned at the beginning of the document). Our technical service is available to assist you.

The patients' status may also appear:

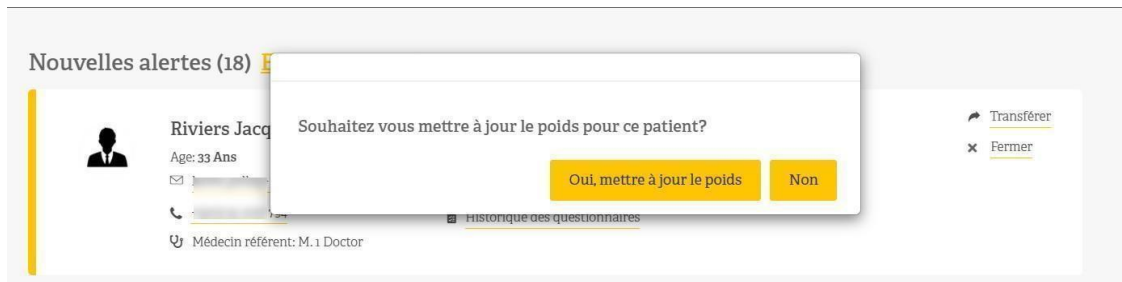
- Active: patient who has completed the registration process and who regularly fills out questionnaires.
- Pending: Patient who has not yet completed the registration process
- Deactivated: You have deactivated the patient's record. In this case, you can reactivate their monitoring by clicking the "Activate" button. The patient may also be deactivated if they have withdrawn their consent. In this case, the patient must log in to their account to reactivate their monitoring.
- Not eligible: The patient cannot be monitored by the application because they do not meet the eligibility criteria. You must have the patient complete the questionnaire again by clicking on “Eligibility Check”.

3.3.4.5 Update of the patient's reference weight in case of recurring alerts unrelated to cancer

In some cases, a patient may enter an incorrect weight or trigger a recurring weight alert unrelated to their cancer. We allow doctors or nurses to modify clinical data, add an updated weight value, and thus stop these types of alerts. This option may affect future weight-related alerts. Please use this option only after confirming the new weight with the patient.

To use this option, you must first close the weight alert.

After closing, you will be asked if you wish to change the patient's reference weight. If so, click yes.



The previous data related to the patient's weight will be displayed and you will be asked to enter the new reference weight.

Note that the minimum value shown must be the minimum value entered by the patient during the last 3 months. Click on "continue".



You will be asked to review and validate the new reference weight.

Once approved, the new reference weight will be used for new weight alerts. You can always see the new reference weight added under the "Clinical Data" tab in the patient's profile.

Please note that if the patient reports another change in weight, this may trigger a new alert.

Historique du poids - Saisies du patient

12/2021	22/12/2021	22/12/2021	26/12/2021	26/12/2021	26/12/2021	26/12/2021	26/12/2021	27/12/2021
88.0Kg	88.0Kg	88.0Kg	66.0Kg	88.0Kg	88.0Kg	66.0Kg	88.0Kg	88.0Kg

Mise à jour du poids de référence

Le poids de référence pour Riviers Jacques sera mis à jour à 88Kg

Je comprends que la mise à jour du poids de référence réinitialisera les entrées précédentes, ce qui peut avoir un impact sur les futures alertes relatives au poids. Le poids de référence a été validé avec le patient.

Annuler Confirmer

3.3.5 Alert/notification management

In this manual, we differentiate between the terms “alerts” and “notifications”.

The term “alert” is used to signal to you a response to one of the Moovcare Patients questions that should attract your attention.

This information is not a substitute for your continued vigilance regarding these factors. We encourage you to review all of the patient's responses.

3.3.5.1 Receive alerts/notifications

In the event of an anomaly detected by Moovcare® Patients, when a patient completes a questionnaire and/or if the patient fills in the free text comment field, you will receive an alert in your email inbox. Alerts correspond to the algorithm's analysis of symptom dynamics and potential synergy. From the email,

you will be able to either:

- Log in to the app to view the alert content and manage the alert.
- Forward the alert to a colleague by clicking on the corresponding link
- Access the questionnaire history for this patient

You also have the option, from this email, to contact the patient directly by email by clicking on their email address. You will also be alerted by SMS by default when a patient requires your attention. If you wish to be contacted only by email, only by SMS, or both, you can change your communication channel in your personal settings within the Dashboard Menu.

You can access your dashboard and manage your alerts optimally on your mobile phone via the following link: <https://dashboard.moovcare.com/login/>.

3.3.5.2 View the triggered alerts

You will be able to view the alerts triggered for all patients from your dashboard in the “Alerts” section. You can see 2 sections:

- New alerts: corresponding to alerts triggered by patients you have not yet taken care of.
- Alerts currently being processed: corresponding to patient alerts that you have been made aware of and that are currently under investigation.

Please note, you will be notified of “new alerts” until they are either: under investigation, transferred, or closed. We encourage you to update any pending alerts.

It is also possible to view the content of alerts for a given patient from their patient record in the “Alerts” and “Questionnaire History” tabs.

3.3.5.3 Manage an alert

You will receive an email and/or SMS alert for an alert generated by one of your patients or forwarded by one of your colleagues. A link will be included in this email titled “MOOV CARE Alert.”

- The message "A patient requires your attention" will give you access to the links to manage this alert. The email will contain a direct link to your patient's profile, specifically to their alerts page. Please note that, in order to comply with our privacy policy, you do not have direct access to the alert content (detailed symptoms) in the email body.

You will also have a button allowing you to log in to your dashboard. From your dashboard, you can manage new alerts.

The alert provides you with the minimum information necessary to decide whether the alert is relevant:

- the patient corresponding to the alert with their contact information so that they can be contacted quickly and the symptoms confirmed with them
- The time and date the alert was triggered
- The symptoms that triggered the alert (“alert triggers”)
- Features for managing the alert (action buttons “investigate”, “transfer”, “close”)
- Quick access to your questionnaire response history (“questionnaire history”)

To manage an alert, you have the following options:

Investigating the alert: If you decide to investigate the alert, you therefore believe that this alert is relevant and that it is necessary to gather more information about the patient's health status.

The alert content provides you with the patient's contact details so that you can contact them by phone or email, if you deem it necessary, and confirm the symptoms with them.

When you clicked on “Investigate”, the MOOV CARE system® will consider that you have taken responsibility for the alert. You will no longer receive reminders regarding this alert.

The alert will then be placed in the “In progress” alerts.

Secondly, when you have sufficient information regarding the relevance of this alert, you will need to Close it and qualify it.

Once the alert is closed, you will be asked if any action has been taken as a result of this alert.

If you answer "no" (for example, if the alert was not relevant), the alert will close. If you answer "yes,"

You will be asked to select all relevant actions performed from the following list:

- Patient invited to an early follow-up visit
- Early consultation for scan
- Change in dose or treatment regimen (reduction or increase)
- Addition of a medication or treatment (of any type, including radiotherapy, adjuvant therapy, etc.)
- Reducing a medication/treatment
- Telephone contact
- Nursing follow-up
- Invitation to consult a general practitioner
- Other (you will be able to enter the action performed)

Please note that for the patient's follow-up by the medical team, including secondary physicians, it is important that you categorize the alerts being processed once you have the information. If a secondary physician subsequently intervenes in this patient's care, they will then be able to quickly access this information from the patient's record to view the history of alert handling for that patient.

You will be able to find the "Closed" Alerts in the patient's record corresponding to the alert (section "alert", sub-tab, "closed").

To transfer the alert: You have the option to transfer the alert to one or more healthcare center staff members who have access rights to handle alerts (see chapter 3.3.5.4)

Reminder: Ignoring an alert will trigger new alert emails and also activate an issue escalation process. Please ensure you mark the alert as "to review," "closed," or "qualified."
"after reading an alert."

3.3.5.4 Automatic transfer of an alert

When you are unable to manage an alert for one of your patients, an automatic transfer system is put in place to ensure that all medical alerts are dealt with as quickly as possible.

You will be able to view the mailing list of alerts that are automatically triggered if you do not address the alert within 24 hours of receipt or if you click "Forward". All physicians will receive the alert by email, as well as a reminder if they do not address it (48 hours after the initial alert).

Note: The doctors on this mailing list are the doctors who have been registered in the patient's file as Secondary Doctors.

Important: If no physician on the mailing list responds within 48 hours, a message is automatically sent to the patient via email/SMS, asking them to contact the healthcare facility or their referring physician. Furthermore, all physicians on the mailing list will receive an informational email until a physician addresses the alert.

Transfer of alert to the referring physician: The nurse has the option to transfer an alert during processing to the referring physician.

3.3.5.5 Managing your absences: calendar for your holidays

If you need to be away for a given period, you have the option of using this function to automatically forward all alerts you should receive, sent directly to a colleague whom you have previously designated as your substitute.

You simply need to define your dates and choose your substitute's name from the list. If you only wish to indicate one day of absence, double-click on the desired date (start date / end date). Please note that Moovcare® does not verify the availability of your chosen substitute. Therefore, Moovcare® will not be held responsible if an alert is not seen within 48 hours. We encourage you to contact your chosen substitute and ensure they are available during the specified period.

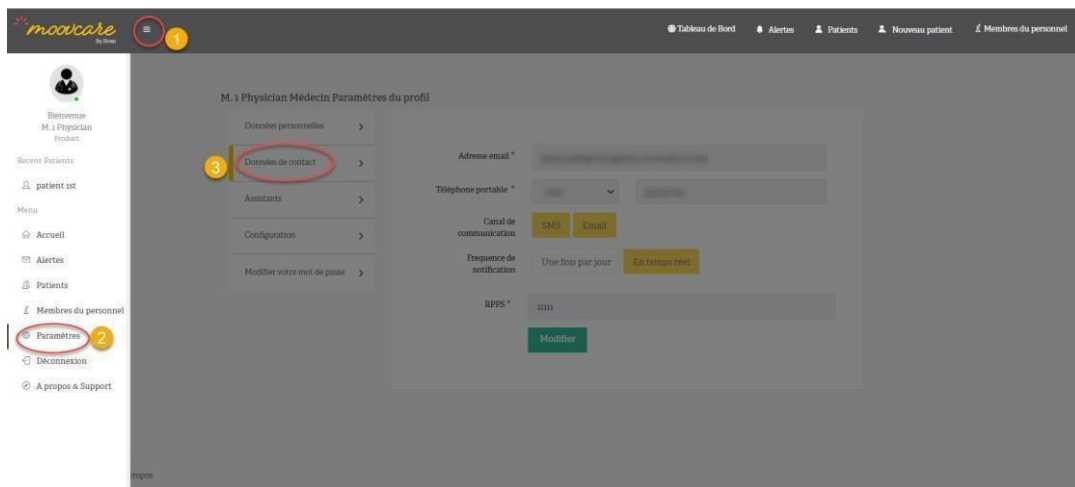
In this tab, you will always have the option to modify your departure and return dates, as well as your alternate.

As in the previous point 3.3.5.4, the alert escalation process remains enabled so that a security for handling alerts remains in place.

3.3.5.6 Customizing alerts

You can customize how you receive alerts. By default, alerts are received in real time. You can choose to receive alerts as a single daily message that includes all alerts from the past 24 hours.

To do this, go to "Menu->Settings->Contact details->Edit"



If you choose the "Once a day" frequency, you must also choose the alert time. Click on "Save" once the settings are complete.

M. 1 Physician Médecin Paramètres du profil

Données personnelles >

Données de contact >

Assistants >

Configuration >

Modifier votre mot de passe >

Adresse email *

Téléphone portable *

Canal de communication: SMS Email

Fréquence de notification: Une fois par jour En temps réel

Heure de notification: 14:00

RPPS *

Annuler Sauvegarder

Définir un nouvel horaire pour les e-mails quotidiens peut entraîner un retard des e-mails. Nous vous recommandons de vérifier activement les alertes dans les prochaines 48 heures.

By choosing this option, you will receive a daily message detailing the various alerts received over the past 24 hours. When reviewing the alerts, we recommend using the "Manage" option (which will change the alert status to "Under Investigation") to sort the alerts you have already read. This will help you better manage your alerts.

Note: This email reception customization will have no impact on real-time alerts in Moovcare®.

Note: For patients to whom you are assigned as a secondary physician, you will receive real-time alerts for alerts that have not yet been reviewed, regardless of your preferred choice.

Also, the time change for daily emails may cause a delay. We recommend actively checking your alerts within 48 hours of choosing to receive emails once a day.

3.3.5.7 Transmitting medical data to a patient

If your patient requests to retrieve their medical data (exercising their rights of access or data portability), you can download a pdf from the "Questionnaire History" tab in their patient file.

4. Patient

2 patient 2
Age: 58 Ans

Données de contact

Données personnelles

Données cliniques

Alertes

Historique des questionnaires

Historique des questionnaires

Aucun problème Problème mineur Problème modéré Problème majeur

Suivi pour: Cancer du poulmon

	08/11/2020	10/11/2020	10/11/2020
Alerte			
Poids	50.0Kg	50.0Kg	50.0Kg
Appétit	-	3	2
Fatigue	3	2	2
Douleur	3	2	2
Toux	3	2	2
Essoufflement	2	2	2
Déprime	-	2	2
Fièvre	-	-	-
Odeur viciée	Oui	Non	Oui
Nodule	Non	Oui	Oui
Dyspnée	Non	Oui	Oui
Hémoptysse	Non	Oui	Oui
Commentaire	-		

For portability purposes, the patient also has the option of requesting direct access to their data in JSON file format. The file content does not require any specific data format. The patient can then receive their profile data as well as their email history.

3.4 Secondary practitioner / Referral physician

When a referring physician cannot deal with an alert concerning their patient, an automatic transfer system to the list of secondary (relay) physicians is put in place after 24 hours to ensure that there is the maximum chance that all medical alerts are dealt with as quickly as possible.

A doctor can be a primary care physician for one patient and a secondary/referral physician for another. When a patient registers for the MOOV CARE service® It is mandatory to designate a referring physician.

Secondary/relay practitioners are physicians registered with the MOOV CARE service.® Patients for the

The same healthcare center, and who have been designated as secondary/relay physicians for a given patient by the patient's primary physician upon registration. In the alert emails received: you will find mention of the alert transfer, if applicable.

When accessing a patient's record, you can see whether you are the primary or secondary/referral practitioner for that patient. If you are a secondary/referral practitioner, you can handle alerts in the same way as if you were the patient's primary practitioner.

Transfer of alert to the referring physician: The nurse has the option to transfer an alert during processing to the referring physician.

3.5 Care center administrator

3.5.1 Administrator Profile and Features

The care center administrator is selected by the medical team wishing to use MOOV CARE.® Patients. This person must be communicated to the SIVAN Innovation representative in order to create their profile.

An administrator can be a member of the medical team. They will have the same functionalities as the defined profile, plus administrative functions.

These administrative features allow this profile to create profiles within a care center.

The profile with administrative functionalities will be able to create accounts within the same healthcare center, for :

- The practitioners at the center
- The assistants
- Nurses

3.5.2 Healthcare Professional Profile Management

3.5.2.1 Create user accounts

The screenshot shows the MOOV CARE application interface. The top navigation bar includes the MOOV CARE logo, a menu icon, and links to 'Tableau de Bord', 'Alertes/Notifications', 'Patients', 'Nouveau patient', and 'Membres du personnel'. The main content area is titled 'Nouveaux membres' and contains a form for creating a new healthcare professional profile. The form fields are: Profession (text input), Titre (radio buttons for M., Mme., Dr., Prof.), Prénom utilisé (text input), Nom d'exercice (text input), Sexe (radio buttons for Masculin, Feminin, Indéterminé), Langue (dropdown menu with 'Français' selected), Adresse email (text input), Téléphone portable (dropdown menu with '+33' selected and a text input for the number), and Assistants (text input). A yellow 'Créer' button is located at the bottom right of the form.

To create a healthcare professional within the MOOV CARE application® Simply click on the “Staff Member” tab.

For each profile, the administrator will need to provide: the person's personal data and contact details.

Please note, all fields are mandatory.

The email address entered in the healthcare professional's profile will be the email address to which they will receive the link to activate their profile. Similarly, the mobile number provided during registration will be the number to which they will receive the authentication code. Also, during daily use of the application, MOOV CARE alerts will be sent.® will be communicated by SMS and email by default (both communication channels are selected by default).

Important: the integration of the Health Directory within the Moovcare interface allows you to create a doctor directly from their RPPS number, and to finalize the profile by adding only the email and mobile number.

The healthcare professional can, if they wish, modify their alert channel in their personal environment from the “Settings” tab.

Please note that when creating an account, you will need to define the category of the healthcare professional being created. That is, the administrator will have to choose between: A doctor, an assistant, or a nurse.

When adding a new staff member, their unique identifier must be entered. For physicians –

RPPS

For healthcare staff - ADELI

To learn about the access and features of the physician profile, please refer to the relevant chapters.

For the Assistant and Nurse profiles, the MOOV CARE system® is configured by default for both profiles. The default settings include only basic administrative functions.

The assistant or nurse will be able to, by default:

- Add a patient: Only enter personal data, contact details, select the referring physician and the secondary physician.
- Consult the staff members of the care center to which he is attached.
- View the patient list for the care center: Administrative information only. Monthly email reminders for healthcare professionals:

3.5.2.2. Define the access rights and functionalities of an Assistant and Nurse profile

The physician profile is the most comprehensive profile in terms of access and features for using the MOOV CARE device.®.

The Assistant and Nurse profiles are defined by default with minimal access to patients' personal data. You have the option to select prior authorization for each nurse, so that he/she can access one or more of the following functions: Complete the eligibility test, Manage staff members, Manage alerts, Receive email alerts (1/day).

To do this, you must select a nurse from the "Staff Members" list.

Go to the "Permissions" tab

Click on "Edit" and select one or more of the following functions: • Complete the eligibility test: The nurse can complete the patient eligibility test. • Manage staff members: The nurse can add new staff members and edit the details of existing staff.

- Managing alerts: The nurse can close, search and forward alerts to other doctors.

- Receiving alerts. The nurse/assistant can receive alerts and forward them if necessary. If permission is granted, alerts will be received in real time by default, and the nurse/assistant can customize alert reception according to your needs (see 3.3.5.6 for customization instructions).

•

Please inform the nurse after granting the necessary authorizations and ensure they fully understand their responsibilities. Note: A physician must always be responsible for managing an alert. Therefore, even if a nurse has been designated, the physician will still be informed and will assume responsibility for managing the alert.

INS permission management: the account administrator can access INS data, as well as the online service to connect to INSi.

3.5.2.2. Edit accounts

To edit patient user personal data, click on the user's name or surname to be modified.

By accessing a patient record, you will be able to modify the profile data in the corresponding sub-tabs (see the corresponding chapter in the features of the referring physician).

Please note, if you wish to change the email address or mobile phone number of a patient profile, please read the procedure in the referring physician chapter which is similar.

Every healthcare professional has the ability to modify their personal information within their own environment. No other professional profile, nor even the Administrator, will be able to change this information.

3.5.2.4 Deactivate accounts

You have the option to archive a staff member when that person leaves your establishment, for example.

This option is only available if the doctor is no longer following any patients (this applies to the primary or secondary doctor) and their account has been deactivated.

A request to archive this staff member can be made directly to us by email sent to tosupport@moovcare.com.

If an error occurs, be aware that the user account may be blocked! You can then send a password to the user so they can reactivate their account. They will also need to accept the Terms and Conditions again if they access their account on their own.

3.6. Patient followed / Relative

Below are the key points to know to guide your patient in using Moovcare® Patients.

Technical requirements: the patient must have an email address and an internet connection to be monitored by Moovcare® Patients. There is no app to install and Moovcare® Patients can be used on computer, smartphone or tablet (same access conditions as for healthcare professionals).

Complete patient registration requires that they have accepted the general terms of use and given their consent to the processing of their data (see below).

- Activating your account: After registration by the Moovcare medical team, the patient then receives an activation email to create a password, to give their consent and accept the General Terms and Conditions of Use.

Personal space: Patients have a personal space accessible from <https://patient.moovcare.com>. They can then access certain personal data and enter a new questionnaire. However, they do not have access to their previous answers from their personal space, so as not to be influenced in their responses.

Questionnaire submission: Upon registration, the patient will receive their first link to the questionnaire, and then a link will be sent by email every week. If they do not respond within 24 hours of receiving the link, they and their designated contact person will receive reminder emails.

He can re-enter his information at any time before the scheduled receipt of the following week's questionnaire if he notices a data entry error, observes a change or the onset of a symptom, or for any other reason. He simply needs to click on one of the links received by email and follow the indicated process, or log in directly to the application.

Questionnaire lost: If he loses his questionnaire, he can go to the website <https://patient.moovcare.com>, click on the "start" button after logging in with your email and password.

Relative/Trusted Person/Home Caregivers: The patient has the option of designating a relative to assist with their care (the doctor will enter this information in their patient file). This relative will not have access to the questionnaires but can assist with data entry. They will also receive notifications if the patient is late in completing the questionnaire.

Data modification / withdrawal of consent: The patient can modify their personal data or withdraw their consent themselves. Changing their phone number or email address will automatically trigger a re-authentication SMS or email sent to the patient.

Patient documentation: From the "About" section, the patient has access to their information leaflet, support contact details, general terms of use, legal notices, and privacy policy (similar to the screens of healthcare professionals).

Instructions for completing the questionnaires:

The questionnaire consists of twelve simple mandatory questions:

6 questions assess the severity of a symptom and require a response of "no problem", "minor problem", "moderate problem", "major problem".

This symptom severity scale is a universal scale used by learned societies. It has also been validated in clinical studies. Its purpose is to help patients self-assess their symptoms when completing the questionnaire. It is essential to inform patients about how to complete the questionnaire regarding the various symptoms and the severity scale.

- Loss of appetite
- Feeling of weakness
- Pain
- Cough
- Shortness of breath
- Depressed

Five questions assess the presence of a symptom and require a yes or no answer:

- Fever of at least 38.2°C
- Sudden swelling of the face
- Appearance of a lump under the skin
- Voice change
- Appearance or increase of blood in sputum

The weight and temperature must be entered according to the instructions below:

- The answers are numerical answers with decimals.

- The weight in kilograms entered on each questionnaire must be collected by the same scale, in the morning, on an empty stomach, without clothing.
- The temperature in degrees Celsius must be entered if it is above 38.2°C. It must be taken with the same thermometer each time, either a rectal thermometer or an infrared thermometer, noting the equivalent rectal temperature reading. If the fever is at least 38.2°C, a window will appear allowing you to specify the temperature.

And an optional free-text comment box. It is strictly reserved for recording medical information such as a change in health status or a new phenomenon.

A note at the bottom of the questionnaire informs the patient that in case of sudden pain, whether or not associated with dyspnea (shortness of breath), they should immediately contact their doctor or go to the emergency room.

Important: The medical team must make the patient aware during visits of the importance of the data entered in the questionnaire.

4. Contraindications

Contraindications to the use of the Moovcare medical device® Patients are few in number, but must be respected: Moovcare® Patients is not suitable for people under 16 years of age.

Moovcare® Patients can be used in pregnant women. However, it is necessary to take into account the changes in symptoms related to this condition.

Moovcare® Patients is not suitable for people with significant cognitive impairment.

However, these individuals can be assisted by a relative or friend for follow-up care. This relative or friend must be designated by the patient during registration to be recorded and receive information by email. The patient has the option to add a relative or trusted person at any time during their follow-up care (refer to the "patient/relative/friend" section of the user guide for more information).

Moovcare® Patients is not suitable for patients who are highly symptomatic at the start of their monitoring for their Lung cancer. A series of 5 questions to ask patients and to complete upon patient registration will help verify this condition.

5. Interactions

Moovcare® Patients is not a drug, nor an invasive system. It is a medical device that records and analyzes symptoms. Therefore, no interactions are expected.

You must ask your patients to inform you of any new treatment prescribed by a healthcare professional that could interfere with their symptoms. Women must inform you of any pregnancy.

Moovcare® Patients has a system for tracking patient clinical data. This information

Medical data, entered during patient registration and updated every 3 months following the triggering of alerts, are present for informational purposes only.

No information is taken into account in the Moovcare tracking system® Patients. This information is

These features are designed to provide healthcare professionals with the information necessary for proper patient monitoring. If you have any questions about using Moovcare, please contact us.® Patients and for any medical questions, please contact the medical department of SIVAN Innovation.

6. Side effects

Moovcare® Patients is not a medication, nor an invasive system. It is a medical device that records and analyzes symptoms. During clinical studies conducted as part of the device's development, no adverse effects related to Moovcare were observed.® Patients.

WARNINGS

Moovcare access codes (passwords)® Patient information is personal and confidential. It must not be shared with any third party.

The performance of this medical device depends on the proper management of alerts issued by Moovcare.® Patients. Poor management or an untreated alert would be detrimental to the patient.

If an alert is triggered by the device, you must validate the alert and check with your patient that there were no errors in filling out the questionnaire.

If you are unable to address the alert within the specified timeframe, you have the option, when the system is implemented in your center, to designate physicians who can take over. Alerts are forwarded to them with a reminder system until the alert is processed. It is important to remember that some alerts are related to complications that may require immediate attention.

We also invite you to qualify the alerts being handled once your investigation is complete and a diagnosis has been made.

If your patient forgets to complete their questionnaire, they will receive email/SMS reminders until it is finished. You will also receive less frequent alerts indicating that your patient is late in completing the questionnaire.

Moovcare's accuracy® Patients is conditional upon the completion of the questionnaire each week by the patient.

Please note that you can authorize a relative designated by your patient to help them or fill out the questionnaire on their behalf, if they are unable to do so due to their health condition.

If your patient no longer wishes to use Moovcare® Patients for his monitoring, it is very important that you suggest an alternative method of monitoring.

7. Warnings

Moovcare® Patients does not replace a diagnosis previously established by a healthcare professional.

Be sure to take into account any new associated pathology, the introduction of new medications, the use of other medical devices, or anything else that might alter the recorded symptoms.

Little information regarding the patient's clinical file is entered in Moovcare® Patients: It is best to refer to the patient's medical file to make a diagnosis. This is essential for interpreting the warning sign and determining whether the evolution of symptoms might be related to the cancer being treated.

Users are expressly informed that the use of Moovcare® Patients in a potentially hazardous environment are associated with security risks that cannot be fully addressed by the digital health application manufacturer. (Example: saving login/password on a public computer).

Do not use any automatic translators in your browser, as this may distort the wording. Moovcare supports three languages: French, English, and Italian. If you wish to change the language, please do so through your account settings.

MATERIOVIGILANCE:

Any malfunction observed during the use of the Moovcare medical device® Patients must be notified to the manufacturer or authorized representative established in the European Community at the following address: qualite@sivan-innovation.com.

You also have the option of reporting any event to the health authorities via the dedicated website: <https://solidarites-sante.gouv.fr/soins-et-maladies/signalement-sante-gouv-fr/>.

If you encounter any other difficulties not mentioned in this user manual, please contact customer support by email at atsupport@moovcare.com or by phone at 09 72 57 22 10 from Monday to Friday from 09:00 to 12:00 and from 14:00 to 17:00.

8. Regarding your personal data

Using the Moovcare app® Patients are required to provide certain personal data for the system to function. As part of your professional activity, you will be asked to provide us with your surname, first name(s), (date of birth optional depending on your profile), gender, RPPS or ADELI number if you are a healthcare professional, title, language, email address, professional telephone number, mobile telephone number, and the healthcare center to which you are affiliated or for which you are employed. This data collection and other associated data processing are based on the legitimate interest of SIVAN INNOVATION and SIVAN France, for the proper execution of the contract established with your healthcare facility.

The doctor's date of birth is not required. Additional unique identifiers will be added to your dashboard, such as RPPS for the doctor and ADELI for others.

Providing this personal data allows us to establish regular communication with a given patient, while ensuring the secure transfer of that patient's personal data. For example, you authenticate yourself using your email address and mobile phone number.

Collecting your personal data also allows us to communicate with you for informational purposes regarding the use of the application itself, in the event of security information related to the application, and may be used for commercial purposes (manufacturer - care center relationship).

This feature is available in different versions, depending on the country in which it is used. A functional cookie allows you to be automatically redirected to the corresponding country after your first login using the same browser and computer. A cookie is a text file that the server stores on your device.

When you contact our technical support, you are also informed that the call may be recorded and that we also collect the data you provide. The purpose of this is to manage technical support. The technical department, regulatory affairs, quality assurance, and sales teams are the recipients of this information.

Your personal data is kept for the duration of your use of the application, for a given healthcare center. The Moovcare application® Since Patients is a regulated medical device, this information is then archived for regulatory traceability purposes for 10 years.

Regarding the transfer of your personal data: The application interface data is hosted by the hosting provider whose contact details you will find below. To ensure technical support and once the care center is established, a transfer is arranged to Israel, where SIVAN INNOVATION is headquartered. Israel is a country recognized by the EU as having an adequate level of protection for personal data. As part of our business relationship, it is possible that data may be hosted outside of Europe by one of our subcontractors. In such cases, we ensure that this data is properly protected and that standard contractual clauses are in place.

For your information, patient data, and in particular their sensitive personal data, is secure and confidential: only the medical team responsible for this specific processing has access to it. Authorized personnel at SIVAN France have access to the social security number, date of birth, and birth order.

Since professional support is available to patients, authorized SIVAN France staff will have access to the name, surname, email address, and telephone number of patients who have given their consent, for as long as that consent remains valid. The patient can withdraw their consent directly from the application.

In accordance with the French Data Protection Act and European Regulation 2016/679 (GDPR), you have the following rights regarding your personal data:

- Right of access
- Right of rectification
- Right to erasure
- Right to limit this processing
- Right to object to this processing
- Right to data portability

To request the exercise of your rights, you can contact our data protection officer at the address dpo@sivan-innovation.com. In this request, please specify your name, surname, email address, institution as well as the nature of the right(s) you wish to exercise, accompanied by a copy of your identity card in order to authenticate you.

We make every effort to comply with Data Protection Regulations to guarantee the security of your data and your rights. However, should you notice a breach of these regulations, you have the right to lodge a complaint with the supervisory authority (the CNIL, www.cnil.fr, or the data protection officer (DPO) of the controller of your data (DPO of the healthcare facility or DPO of the application manufacturer, dpo@sivan-innovation.com).

You have the opportunity to give us your opinion on Moovcare® anonymously via a short satisfaction questionnaire which will allow us to continually improve the application.

9. Symbols

The following symbols may be visible in the application, in emails, or in Moovcare documentation.® Patients.

	Symbol indicating the manufacturer of the medical device		Warning symbol
	Symbol indicating the serial number with the software version		Medical Device Symbol
	Symbol indicating the unique identification number of the medical device		CE marking symbol, followed by the notified body number

	Symbol indicating consultation of the user manual		Symbol of the authorized representative in the European Union
	Website address		Indicates that an alert has been issued.
	Signals that a photo can be viewed (png or jpeg)		Importer's symbol

10. Date of manufacture - CE marking

Manufacturing date: refer to the “about” section in the application menu, and in the “about” footer of the application.
Holder of the CE marking: SIVAN INNOVATION LTD. Date of affixing the CE marking: July 2017

11.Revision date

Date of publication of the notice:May2026

12. Legal Notice

Moovcare® is a medical device published by SIVAN INNOVATION Ltd, with a capital of 100,000 shekels, whose registered office is located at Hatidhar 5, Raanana, Israel, 51-509695-6.

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Legal representative: Mr. Maxence ROUSSEAU, President

Moovcare® lung, class IIa medical device<https://www.moovcare.com/>



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